I'd like to complain about my rented home

OPAAL UK
advocacy works

Getting ready...

- [ ] 
What is going wrong in my home?

- [ ] 
What is the impact on me, practically and on my feelings?

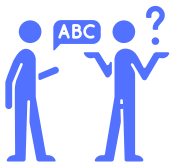
- [ ] 
Am speaking to the right person to try and get things resolved?

- [ ] 
Could I do something to make it better myself?

- [ ] 
Do I have what I need to hear and see well?

- [ ] 
Do I want someone with me in the talk?

I need to remember to ask my person...

- [ ] 

To explain things until I can fully understand.

- [ ] 
To keep any talk about my money totally private.

- [ ] 
To help me think about all my options about getting the matter resolved.

Before I leave I will have on a piece of paper...

- [ ] 
Notes of what was said in the meeting.

- [ ] 
The dates, times and instructions for any more talks or appointments.

- [ ] 
Who to complain to further if the issue is not resolved.

- [ ] 
Do I feel better after the talk?

All about me

My questions for my person

- ☐ .....
- ☐ .....
- ☐ .....
- ☐ .....
- ☐ .....
- ☐ .....

My issues with my home

- ☐ .....
- ☐ .....
- ☐ .....
- ☐ .....
- ☐ .....
- ☐ .....

My actions to take and/or appointments

- ☐ .....
- ☐ .....
- ☐ .....
- ☐ .....
- ☐ .....
- ☐ .....